



SECURING YOUR FUTURE. TODAY.

# REGENCY SECURITY SERVICES

CORPORATE PROFILE



At Regency Group Holding, we are more than just a business entity: we strive to be vital and dynamic part of Qatar future, and that is a responsibility that we take very seriously. We are extremely proud of our record of delivering world-class services across wide range of sectors including but not limited to real estate, facility management, contracting management, hospitality, travel and tourism.


**IBRAHIM AL ASMAKH**

President of Regency Group Holding

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## ABOUT US

Regency Security Services (RSS), an auxiliary wing of Regency Group Holding, formed in 2008 under Al Asmakh Facilities Management and officially established in 2011 as a caterer of acclaimed manned-security services. Best known for our security officers' reputation, usage of latest technologies, surveillance systems and prevention techniques.

We provide our clientele with a secure environment to conduct their operations. With the industry-leading security expertise along with state-of-the-art security solutions and highly skilled security officers, we ensure a protection to life, properties and assets above all.

By constantly working on our service standards and best possible methods of shaping security essentials, we remain the first choice amongst the competitors.

*Professionalism, dedication and service are the cornerstones of the commitment we make to each of our clients.*

# OUR SECURITY GUARDS



SECURITY  
GUARD



SECURITY  
RECEPTIONIST



SECURITY  
SUPERVISOR



SECURITY  
TEAM LEAD

Regency Security Services secures critical infrastructures across Qatar. We recognize security challenges faced by modern, distributed and digitally coordinated organizations that operate in multiple locations.

These challenges are formidable and we offer comprehensive solutions to identify and overcome such, which include, a thorough analysis of static, mobile and technology security to each threat identified.

Our Security Solutions are layered, which means we analyze vulnerabilities on micro level, as well as considering broader security challenges and objectives. Hence add recommendations for equipment and personnel information via dedicated security programs.



We understand that every client and their needs are unique. That's why we provide personalized services that are tailored to meet each client's aims, goals and budgets.

To ensure that our security personnel are highly trained and well-rounded in safety and security procedures, they undergo training in several areas ranging from patrolling techniques to first aid.

## OUR SERVICES

- Gate Access and Parking Control
- Patrolling Property and Event Premises
- Screening and Directing Visitors / Clients
- Customer Service Support
- Visitors / Staff Log
- Common Area Key Handling
- Obtaining Approved Work Permit
- Handling Obtained Identity Cards
- Monitoring Surveillance Equipment
- Engaging and Responding on Daily Activities & Irregularities
- Traffic Management
- Administration of First Aid Treatment to Injured Persons
- Maintain Order Amongst People
- Offer Safety Warnings and Recommendations

If you are employing security guards for a reputable establishment, such as hotels, you will understand how important it is that they make a good impression on visitors and guests alike whilst maintaining the level of security that you require. We provide security officers who are trained in the unique dual role of a security guard as well as concierge.







## OUR SERVICE MODEL

Client satisfaction is our utmost priority. We have carefully aligned our service model to fit the requirement of our clients without compromising the standard of service provided.

At the earliest of a service request, we will arrange a meeting with the client in order to liaise the requirements and complete the site survey within the first two days. We then proceed to send the proposal out for client approval. Once it is approved, the contract will be signed accordingly.

Next would be our mobilization plan. Any service requests of fifteen or lesser number of security guards, will be processed within a week of time. Otherwise, we inform our clients that we require 30 - 45 days in order to begin our services.

We then send in requests of Visas from the Qatar Ministry of Interior and Ministry of Labor for the release of the Visas once it is approved by the MOI. The whole process takes up to 25 days.

The selection process takes less than five days, since we have proven expertise in recruiting the best of the staff. With over 700 active security guards hired from four different countries, such as Kenya, Uganda, Ghana and Nepal to mention.



- Security Definition
- Types of Security
- Security Guard Traits
- Security Guard Behavior
- Grooming Standard
- Chain of Command
- Duties & Responsibilities
- Handover & Takeover
- Greeting visitors
- Security Procedures
- Types of Log books
- Security Devices
- Effective Communication
- Security Reports
- Security Skills Development

## TRAINING

Constant training is what we believe in shaping up better security for our clients. Every new batch of security professionals we hire, undergo a three days of basic Security Training designed to perfect the skills of a guard, before they are deployed.

Once they are deployed, we take necessary steps to further train them on-site. It is crucial for any business, that the employed Security guards are well aware of the job description, site instructions and every hidden detail about the surrounding they will be guarding. So we have developed complex on-site training to ensure quality output. From 6 - 10 months of their service, we request a **medical** examination and MOI training for them to be certified.

Our Patrolling Supervisors available round the clock, to perform routine random checks and to further support the Security guards with professionalism and MOI approved standards of escalating and solving issues, depicting their 10 years of expertise.






## ASSESSMENT

We believe in positive reinforcement. Apart from providing them with insightful training, we conduct motivational and appraisal programs to boost their performance which allow them to grow with the company and develop loyalty towards us. We have successfully ordained Security Supervisors and Team Leads that are promoted from basic Security Guards, with deeper understanding of our values.

With monthly appraisal programs, such as Guard of the Month, Certificate of Appreciation and Cash Gifts to provoke the best in them; we ensure that our clients receive the state-of-the-art service they opted in for.



A woman in a black business suit and white shirt stands in the foreground, holding a walkie-talkie. She is wearing a black watch on her left wrist. In the background, a dark-colored SUV is parked on a street, with a multi-story building visible behind it.

We are a Security Consultant with proven records in the market for reliability and affordability when it comes to best services offered along with the value for their money. We share our vision with our clients, to cultivate their options in added security for their premises. We conduct monthly meetings with the clients, to discuss issues and concerns to bring improvements where necessary.

## OUR CLIENTS





## CONTACT US



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SCAN ME



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