

Integrated solution





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At Regency Group Holding, we are more than just a business entity: we strive to be vital and a dynamic part of Qatar's future, and that is a responsibility we take very seriously. We are extremely proud of our record of delivering world-class services across wide range of sectors including but not limited to real estate, facility management, contracting management, hospitality, travel and tourism.

IBRAHIM AL ASMAKH

President of Regency Group Holding



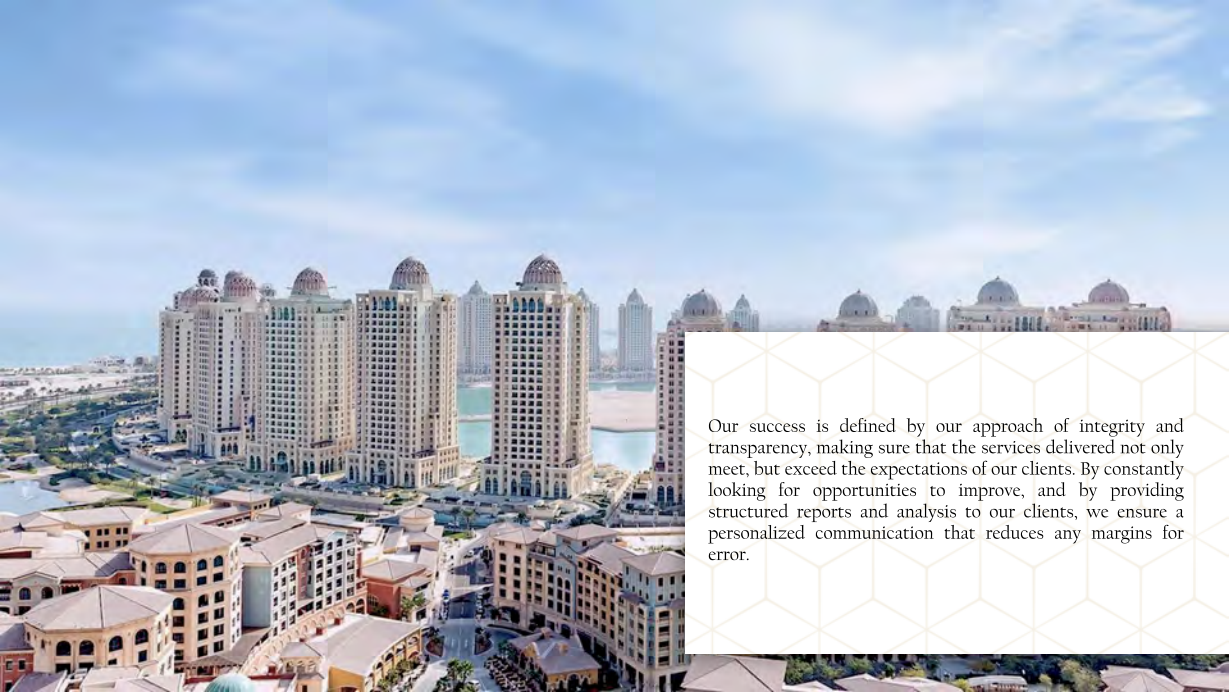


Al Asmakh Facilities Management (AAFMC), a subsidiary of Regency Group Holding, provides integrated facility management services for residential, commercial and industrial properties in Doha, Qatar. We pride ourselves on being one of the leading service providers in the region, sustaining an extensive portfolio of clients, with solutions that leverage the latest technologies and a centralized 24/7 call center.

We are committed to provide innovative facility management solutions and to deliver the highest standard of excellence in all segments of activities, reflecting our 25+ years of industry expertise, a deep understanding of global best practices and a pledge to making tangible measures to ensure longevity of client assets.

At AAFMC, we believe in a positive working environment and in its power to shape work dynamics. We therefore remain committed to maintaining a positive and productive environment at the job by selecting only the best talents in the market; those with proven abilities in their fields and who possess attributes of positive team players. As such, our team is one of the core strengths of our company. We have established a skilled in-house labor force, with constant training and improvements of faster mobilization.

We understand that every client's requirements are as unique as their business models. With that in mind, we have developed a state-of-the-art CAFM (Computer-Aided Facilities Management) software, utilizing ORACLE ERP systems to provide customized solutions to our existing and future partnerships. By means of a versatile solutions provider in the industry, we incorporate 360 services under one roof. These include without limitation: MEP (Mechanical, Electrical and Plumbing) Services, Building Maintenance, Housekeeping & Cleaning services, Fire alarm and Firefighting, CCTV Surveillance and Specialized Security Services,



Our success is defined by our approach of integrity and transparency, making sure that the services delivered not only meet, but exceed the expectations of our clients. By constantly looking for opportunities to improve, and by providing structured reports and analysis to our clients, we ensure a personalized communication that reduces any margins for error.

OUR SERVICES

- Call Center & Helpdesk
- Contract Management
- CAFM System Integration
- Utilities & Infrastructure Management
- Life Cycle Management
- HSEQ Compliance and Management
- Performance Management
- FM Consultancy



Value Added
Support Services

- Mechanical, Electrical and Plumbing
- Heating, Ventilation and Air Conditioning
- Minor Civil Works
- Fire Control & Detection Management
- CCTV & Access Control
- Specialized Services
- Pool Maintenance



Technical Operations
& Maintenance

- Janitorial Services
- Security Services
- Concierge & Reception
- Landscaping & Irrigation works
- Fleet Management
- Waste Management
- Pest Control Services



Soft
Services

- Conditional Audits
- Defects Liability Management
- 3rd Party Testing
- Managing initial Inspectors
- Reviews of AMCs for key plant and machinery
- Building Handover Process
- Space Management



Transition Management
Services

- Project Management
- B.O.T Projects
- Fit out Management
- Energy Management
- Disaster Recovery & Business Continuity
- Real Estate Management
- Property Management
- Hospitality Support Services



Other
Services

HARD SERVICES

OPERATIONS & MAINTENANCE



Reactive Maintenance
Allow Assets to run to failure



Preventive Maintenance
Preventing problems before they occur.



Predicting problems to increase
Asset reliability.



ELECTRICAL OPERATIONS & MAINTENANCE

- Electrical Distribution Equipment
- Emergency Lighting Systems
- Fixed Wire Testing
- Lighting (luminaires, solar lighting, LED,
- LV and MV Power Distribution Systems and Switchgear
- Automated Lighting Control Systems
- Building Management Systems
- Earthing and Lightning protection systems
- Traffic Signage & Traffic signal
- Generators and Emergency power System (ATS)
- Variable Frequency Drives

HVAC OPERATIONS & MAINTENANCE

- Heating Systems and Boiler Maintenance (gas, oil, electric)
- Chillers & Cooling systems and Equipment (AHUs, FCUs, Pumps, Heat Exchangers, etc.)
- Chilled Water Treatment
- Integrated Control system
- Fresh Air Handling units
- Air Quality and Air Flow Monitoring Systems
- VAV, VRFs and VRVs
- Dampers and Air Outlets
- D/X Window/Split/Package Air Conditioning System
- Fans and Ventilators (Exhaust, Supply, Fresh Air, Smoke Evacuation)
- Pressurization Fans and Staircase System
- A/C Service and Repair
- A/C Coil Cleaning
- A/C Duct Cleaning

HARD SERVICES

PLUMBING OPERATIONS & MAINTENANCE

- Pumps (Sewage, Sump, Domestic, HW Circulation, Solar Heater, Water Feature, Irrigation, Submersible)
- Domestic hot, cold, and potable water system
- Water Tanks
- Solar Water Heater System
- Building Sanitary system, wares, fittings and urinal systems.
- Foul, Sewage, and Rainwater Drainage Systems
- Manholes

Maintenance includes but is not limited to fixing leaks and drips, clearing blocked toilets, sinks and pipes, repairing or replacing taps, fixing Drainage issue, pipework replacements and replacing sanitary items and water heaters

CIVIL & ARCH OPERATIONS & MAINTENANCE

- Minor Works
- Carpentry
- Partitions
- Painting
- Masonry
- Locksmith
- Traffic Barriers
- Doorways and Signage
- Utility Trays and Pipe Racks
- Ceiling Cladding

**Highest in standard
with minimum disruption.**

AAFMM works to protect built assets by managing and executing maintenance works in a safe and efficient manner with extensive planned preventive maintenance regimes.



SOFT SERVICES

HOUSEKEEPING & CLEANING SERVICES

- Deep Cleaning
- Kitchen Cleaning
- Toilet Cleaning
- Windows and Glass
- Cleaning and Restoration
- Pave yard Cleaning
- Façade Cleaning
- External building wash
- Public areas cleaning

SPECIAL CLEANING

- Disinfection Service
- Mold inspection and remedy
- HVAC system cleaning
- Garbage Chute treating
- Post construction cleaning
- Indoor Air quality testing
- Carpet and upholstery cleaning
- Media sign cleaning
- Car park cleaning
- Pool Cleaning

HOSPITALITY

- Concierge
- Reception
- Pantry Management
- Customer Service
- Laundry Service
- Luggage Service
- Catering Service
- Bellboy Service

OTHER SOFT SERVICES

- Help Desk
- Pest control
- Waste management
- Pools and landscaping
- Irrigation
- Mail Porter Services
- Valet Services
- Space Planning



SPECIALIZED SERVICES

- Firefighting and Fire Detection
- Integration works
- Lifts, Elevators and Escalators
- Automatic and Sliding Door system
- Automatic/Magnetic/Roller shutter Doors
- Smoke and fire curtains
- Generators
- Garbage chute
- Automatic glass doors
- Gas & fuel system
- Gate barriers

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Specialities given utmost priority.

We subcontract service providers approved by Civil Defense Authority to perform specialized services.

Certificates & Credentials

Al Asmakh Facility Management is committed to achieving the highest standards and combine certified health and safety, environmental and quality management systems into one integrated management system that hosts the company's policies, processes and procedures by which we run our business. It is a modern, dynamic and robust system which helps to ensure we deliver everything we do in a consistent manner and to a high standard without adversely affecting the environment or causing harm to people.



British Pest Control Association

BPCA is a non-profit organisation representing, supporting and assuring our 700+ member companies.

bpc.org.uk/

The image shows a dark blue rectangular card with a white checkmark in the top-left corner. The background of the card features a close-up photograph of a person wearing a white protective suit and mask, likely a pest control professional. The text is white and positioned in the upper and lower portions of the card.

GSAS Accredited Service Provider

Global Sustainability Assessment System (GSAS) is the first performance based system in the Middle East and North Africa (MENA) region.

gord.qa/

The image shows a purple rectangular card with a white checkmark in the top-left corner. The background of the card features a photograph of the Earth from space, showing the curvature of the planet and the atmosphere. The text is white and positioned in the upper and lower portions of the card.

Initiating Tomorrow's Innovations

We take pride in becoming the first GSAS accredited Facilities Management Service Provider in the Region.

This initiative is to align our services with our aim to promote sustainability in Qatar within every project that we undertake.

Continuous improvement and innovation is a part of our ethos.

OUR MISSION

At Al Asmakh Facilities Management, we're committed to making a measurable difference to our clients' operations. We combine leading industry knowledge and an evolving understanding of global practices to deliver end-to-end facility management services tailored to requirements. We support and optimize IT **infrastructure** with innovative answers to new and legacy problems, to drive efficiency, nurture growth and foster collaboration.

OUR VISION

To optimize and empower our clients' business operations through the creation of bespoke facility management solution to their needs and budget using the best possible innovative delivery model.

OUR VALUES



25+ Years of
Experience



24/7
Call Center



24/7
Operations



2 Million SQM
Managed Daily



16,000+ Units
Managed Daily



Innovative FM
Solutions



1500+
Employees



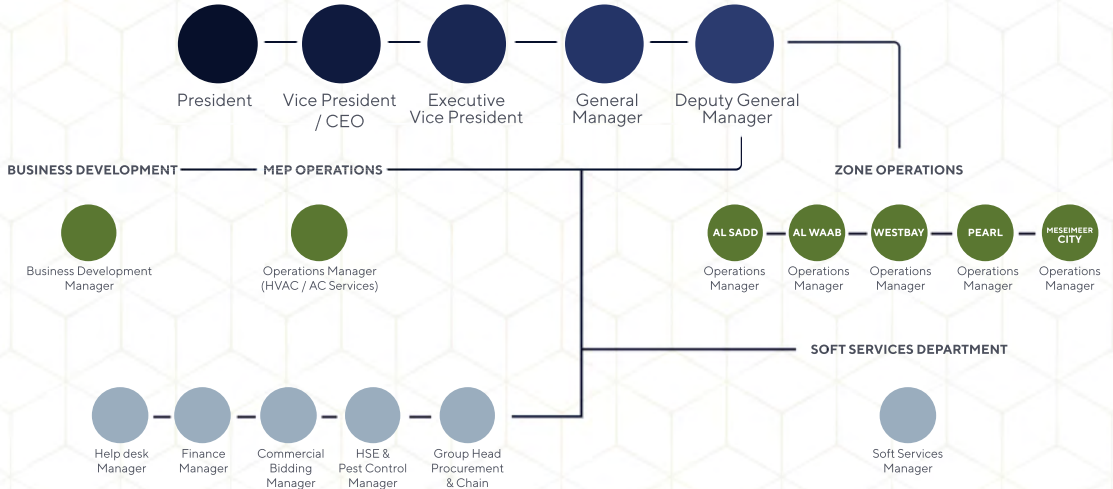
Sustainability &
Smart Technology



In House
CAFM System



TEAM MATRIX



It only takes One accident to start a fire

We deliver the highest quality of advanced Fire Alarm and Fire Fighting Services along with Electronic Low Voltage Equipment in Qatar. We standardize safety services for our clients by providing exceptional assistance from the planning stage to final acceptance test monitoring.

We have strategically aligned our services in accordance with the applicable regulations issued by Qatar Civil Defense Department (QCDD). With a thorough understanding of the latest trends and ever-expanding need of safety, we assure our clients that their properties are secure as ever.



OUR SERVICES

- Fire Alarm Systems
- Fire Fighting Systems
- Aerosol Systems
- FM200 Systems
- Novec Systems
- Room Integrity Testing
- Wet Chemical Fire Suppression Systems
- Building Management Systems
- Guest Room Management System

Our Certifications & Accreditations



As Technology evolves, the need for fighting security threats eventually rises as a global concern. By closely watching the advancement of such technology in Qatar, our Video and Surveillances unit has enabled reliable identification of potential security threats, ensuring safety of public and private spaces.

- CCTV Systems
- Building Management System
- Lighting Control System
- Guest Room Management System
- Home Automation System
- Access Control System
- Parking Management System
- Bollards / Barriers / Road Blockers
- Automatic Number Plate Registration
- Audio / Video Intercoms
- Intrusion Detection System
- Public Address & Voice Alarm System
- Panic Alarm System
- SMATV / IPTV / Integrated Reception System (IRS)

Our output is uncompromised as we comply with the approved standards of Qatar's Ministry of Interior (MOI). By furnishing quality Access Control Systems, Higher Definition CCTV Monitoring and Video Wall, we retain our clients and surpass their expectations.



Securing your future. Today.

Security services are essential for any business and property to sustain. As an acclaimed Security provider in the State of Qatar, we have designed a devoted manned-security unit, best known for their reputation and integration of latest technologies.

Our services include risk mitigation, compliance, governance, cost control, security management and multi-vendor aggregation. We are your partner in security, on-hand to guarantee no detail or vulnerability is overlooked.



Security Escort
Services



Crowd
Management



Mobile Security
Patrols



Health & Safety
Services



Security
Solutions



A customer centric Help Desk

Computer-aided facility management (CAFM) is the support of Facility Management Contract Deliverable through Information Technology. Our in-house CAFM solution provides a fully integrated, seamless solution to cater for the built environment; enabling our Operations to plan, execute and monitor all activities involved in Reactive maintenance, Planned Maintenance, Asset Management, Health & Safety and other operational and customer services.



Our bespoke solution is an Oracle® based software that is fully integrated to provide international innovation standards; Ensuring timely and efficient approach to Facilities Management.



Our Clients

We extend our services to clients in almost every division and precinct in Doha. Whether it is a public or private establishment, we are well equipped to lead the facilities demanded across sectors.

LOCATE US

Scan Here



LET'S TALK

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For

Qatar

